

**This letter is important. If you do not understand it, take it to your local office for help.**

Cette lettre est importante. Si vous ne la comprenez pas, apportez-la à votre bureau local pour recevoir de l'aide.

Esta carta es importante. Si no la entiende, llévela a su oficina local para solicitar ayuda.

Это важное письмо. Если вам оно непонятно, возьмите его и обратитесь за помощью в местное отделение.

Ovaj dopis je važan. Ukoliko je nerazumljiv za vas onda ga ponesite i obratite se lokalnoj kancelariji za pomoć.

Laù thõ naøy raát quan troing. Neáu quyù vò khoàng hieáu noãi dung trong ñoù, haøy ñem thõ naøy ñeán vaên phoøng taï ñòa phõng cuõa quyù vò ñeá ñõõic giuùp ñõõ.

January 2009

## **IMPORTANT INFORMATION FOR PEOPLE WHO HAVE EMPLOYER-SPONSORED INSURANCE**

Part of your benefit is help with paying co-pays, co-insurance, and deductibles for services related to ongoing treatment of certain chronic conditions.

**As of February 1, 2009 the state will no longer pay for services provided by chiropractors to adults. If you see a chiropractor, your share of the costs for those visits will not be covered.**

- Children under age 21 may still go to a chiropractor, but they may only go for manipulation of the spine to correct a subluxation of the spine.
- In order for children, ages 12 to 20, to get more than ten visits in a calendar year, your chiropractor will need to ask for a prior authorization.
- Children under 12 need prior authorization before getting any services.

Chiropractors must be enrolled in Vermont Medicaid in order for the state to pay for services to children under 21.

Please call Health Access Member Services at 1-800-250-8427 for more information on the chronic conditions that are allowed for this benefit.

**Please insert this page in your premium assistance handbook. It updates information on page 3. If you would like another copy of the handbook, please call 1-800-250-8427 or find it at [www.ovha.vermont.gov](http://www.ovha.vermont.gov) by clicking on "For Consumers".**

### Appeal Rights

As a result of the State's budget shortfall and in order to create cost savings to maintain critical health care services, state law has changed your health care coverage by eliminating chiropractic services for adults. If you want to appeal this change you may request a fair hearing in person, over the phone, or in writing. You may ask for a fair hearing any time up to 90 days after this notice is mailed to you. For more information or to ask for a fair hearing, call Member Services at 1-800-250-8427. Services will not continue while your fair hearing is being decided. (M181.3)